



+ BANKFIRST

P.O. Box 96
Senatobia, Mississippi 38668



June 22, 2022

Dear Valued Customer,

We are writing to share important news about Sycamore Bank.

It was announced today that Sycamore Bank has agreed to merge with BankFirst Financial Services (BankFirst), based in Columbus, Mississippi. The merger is expected to close in the third quarter of 2022, following customary regulatory approvals.

The Sycamore Bank board of directors and employees have been honored to serve you for the last 122 years, and now, as a member of the BankFirst team, we will continue our commitment of offering extraordinary service and personalized financial solutions to you: our customers. This strategic partnership with a bank that shares our values is intentional and paramount. BankFirst's history, culture and commitment to the communities they serve are very much the same as ours. We share a belief that the best banking model is one where decisions are made locally, in the communities we serve. We also have many common processes and procedures which will make the transition smooth and efficient.

Other than the change in ownership and eventual name change to BankFirst, it will continue to be "business as usual" for our Sycamore Bank team and customers. We encourage you to continue banking as you always have been accustomed. **The same team of local Sycamore Bank bankers will continue to be here to serve you before, during, and after the merger and name change.**

Over the next few months, we will keep you informed of our progress toward merging with BankFirst. We have enclosed a page of Frequently Asked Questions that answers some common questions that may arise during this process. If you have additional questions, please visit with us.

As always, we want you to know we appreciate your business and value you as our customer and as our friend. It is a privilege to serve you.

Sycamore Bank and BankFirst have come together to put you first.

Sincerely,

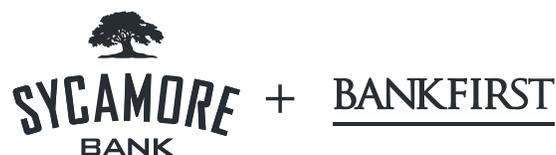
M.J. Tindall, Jr.
Chairman of the Board

Mike Webb
President & COO



Visit www.sycamoremerger.com for the most up-to-date information about the merger progress.

Frequently Asked Questions



Who is BankFirst Financial Services?

BankFirst offers a full range of financial solutions, including commercial loans, consumer banking, mortgage loans, and treasury management services. BankFirst—chartered in 1888 in Macon, Mississippi, and now headquartered in Columbus, Mississippi—is a \$2 billion financial institution that is locally owned, controlled and operated with 31 branch locations across Columbus, Flowood, Hattiesburg, Jackson, Macon, Madison, Newton, Starkville, and West Point, Mississippi; and Addison, Aliceville, Arley, Bear Creek, Carrollton, Curry, Double Springs, Fayette, Gordo, Haleyville, Northport, and Tuscaloosa, Alabama. BankFirst also operates loan production offices in Biloxi, Brookhaven, and Oxford, Mississippi, and Birmingham, Alabama. Learn more at www.bankfirstfs.com.

Why did Sycamore Bank choose BankFirst?

With BankFirst, we found a partner that is like us and will continue to focus on our local communities with exceptional products and services. Our Sycamore Bank team of local professionals will continue to be here to serve you before, during, and after the transition. We will update you along the way with the specific dates of the transition and when the Sycamore Bank offices will convert to BankFirst.

Is there anything I need to do today?

No. There is no change required. Your accounts and services will continue to work as they do today. Please continue to access your accounts as you normally do and continue contacting your local Sycamore Bank branch for any of your banking questions or needs.

When will my accounts transition to BankFirst?

All deposits, loans and other products services will transition to BankFirst at the time of conversion which is tentatively scheduled for the fourth quarter of 2022. Please continue to use your Sycamore Bank accounts as usual—there is nothing you need to do.

Will my Sycamore Bank debit card continue to work?

Yes. Your debit card will continue to work as it does today. There is no need to order a new debit card. At the appropriate time, you will receive a BankFirst debit card to replace your current Sycamore Bank debit card. With the conversion tentatively scheduled for the fourth quarter of 2022, we will notify you well in advance of the card being sent.

Will my Sycamore Bank checks continue to work?

Yes. Your checks will continue to work. At the appropriate time after the conversion in the fourth quarter of 2022, your checks will change to the BankFirst logo when an order is placed and will include updated account information.

Will my online and mobile banking change?

Your online and mobile banking services will not change for the time being, and you will continue to access your Sycamore Bank online banking at www.sycamorebank.com. Sometime during the fourth quarter of 2022, you will receive information regarding the transition to BankFirst's online and mobile banking platforms. We anticipate this to be a seamless transition.

Where do I send my loan payments?

Continue to send your loan payments to Sycamore Bank as you have always. We will notify you later, during the fourth quarter of 2022, when and if any payment information changes. The existing terms of your loan will remain the same and will require no action from you.